

Frequently Asked Questions

Find quick answers about Instran Edu Seva courses, enrollment, payments, refunds, certificates, account access, privacy and support.

Topics

Platform & Enrollment

Course Access

Certificates

Payments & Refunds

Career Support

Account & Security

Privacy & Policies

OPERATED BY JC VENTURES PRIVATE LIMITED

Platform

Instran Edu Seva

Website

www.instraneduseva.com

Platform & Enrollment

1. What is Instran Edu Seva?

Instran Edu Seva is an online education and skill-development platform operated by JC Ventures Private Limited. It provides digital learning programs, courses and related educational services.

2. Who can enroll in Instran Edu Seva courses?

3. How do I create an account?

4. How can I purchase a course?

Course Access

5. When will I get access to my course?

6. How long will I have access to my course?

7. Can I access my course on mobile and laptop?

8. Can I share my account with someone else?

9. Can I download course videos?

How will I receive a certificate?

11. Is the certificate a university degree?

Payments & Refunds

12. What payment methods are accepted?

13. Is online payment secure?

14. My account was debited but the course was not activated. What should I do?

15. I paid twice for the same course. What should I do?

16. Can I cancel my course and request a refund?

17. How long does a refund take?

18. Where will I receive my refund?

19. Can I get a refund after completing the course?

20. What happens if I miss a live class?

21. Can course content change after enrollment?

Career Support

23. Does Instran Edu Seva provide placement assistance?

24. Does Instran Edu Seva guarantee a job?

25. Is any particular salary guaranteed?

26. Does Instran Edu Seva help with interviews and resumes?

Account & Security

27. I forgot my password. What should I do?

28. Someone accessed my account without permission. What should I do?

29. Will Instran Edu Seva ask for my OTP or UPI PIN?

Privacy & Policies

30. What personal information does Instran Edu Seva collect?

31. Does Instran Edu Seva store my card PIN or UPI PIN?

32. How is my personal information used?



How can I raise a complaint?

Courses

34. Where can I read the complete policies?

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[Refund Policy](#)

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Courses

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