

Privacy Policy

This policy explains what personal information Instran Edu Seva may collect, how it is used, how it may be shared, and the choices available to learners and visitors.

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OPERATED BY JC VENTURES PRIVATE LIMITED**Effective Date**

15 September 2026

Websitewww.instraneduseva.com**Support**support@instraneduseva.com

1. Introduction

JC Ventures Private Limited ("JC Ventures", "Instran Edu Seva", "we", "our" or "us") respects the privacy of learners and visitors using Instran Edu Seva. This Privacy Policy explains the types of personal information we may collect, why we collect it, how we use, disclose, secure and retain it, and the choices and rights available to individuals under applicable law.

2. Information We May Collect

- Account and identity information: name, mobile number, email address, age/date-of-birth information where relevant, username, account identifier and profile information.
- Educational information: courses enrolled in, progress, assessment results, attendance, assignments, projects, certificates and learning preferences.
- Transaction information: course purchased, order number, amount, transaction status, payment method category, invoice information, refund information and payment reference.

Instran Edu Seva.

- Career information: where career or placement assistance is requested, educational qualifications, skills, experience, resume/CV and employment preferences.

3. How We Collect Information

- Directly from you.
- When you register, enroll or make a payment.
- While you use courses or assessments.
- When you contact customer support.
- Through cookies and similar technologies.
- From service providers or partners where permitted by law.

4. Purpose of Processing

- Create and manage accounts.
- Process enrollment and transactions.
- Provide courses and learning services and track learning progress.
- Conduct assessments and issue certificates.
- Provide mentorship, career assistance and customer support.
- Process eligible refunds.
- Detect fraud and secure the Platform.
- Maintain records and comply with legal obligations.
- Improve courses and Platform functionality.
- Send important service communications and permitted promotional communications.

5. Consent and Lawful Processing

Where consent is required, Instran Edu Seva will seek consent in accordance with applicable law. Where applicable, you may withdraw consent through mechanisms made available by Instran Edu Seva. Withdrawal will not ordinarily affect processing already lawfully undertaken before withdrawal and may affect

6. Sharing of Information

- Payment gateways and banking partners.
- Cloud, hosting, technology, IT and communication service providers.
- Instructors and authorized educational partners.
- Assessment and certification providers.
- Professional advisers and auditors.
- Recruitment or career partners where relevant and appropriately authorized.
- Government, regulatory, judicial or law-enforcement authorities where legally required.

7. Payment Security

Online payments may be processed through authorized third-party payment providers. Users should never disclose OTPs, UPI PINs, card PINs, CVV or banking passwords to anyone claiming to be from Instran Edu Seva unless the relevant credential is entered directly into the secure interface of the authorized payment provider where legitimately required.

8. Cookies and Similar Technologies

Instran Edu Seva may use cookies or similar technologies for authentication, security, preferences, analytics and Platform functionality. Where required, appropriate cookie notices or choices may be provided. Browser settings may allow users to restrict certain cookies, although disabling essential technologies may affect Website functionality.

9. Data Security

JC Ventures Private Limited implements reasonable technical and organizational safeguards designed to protect personal information against unauthorized access, alteration, disclosure, loss or misuse. No internet-based system can be guaranteed to be completely secure, and users should maintain secure passwords and protect their devices and credentials.

Information will be retained for as long as reasonably necessary for the purpose for which it was collected and thereafter as required for legal, regulatory,

accounting, dispute-resolution, fraud-prevention or legitimate record-keeping requirements. Information no longer required will be deleted, anonymized or otherwise handled in accordance with applicable law.

11. Children's Data

Where the Platform is made available to children, Instran Edu Seva will handle children's personal data in accordance with applicable requirements, including requirements concerning parental or lawful guardian consent where applicable.

Parents or lawful guardians may contact Instran Edu Seva regarding personal information associated with a child's account.

12. User Rights

Subject to the applicability, commencement and limitations of relevant law, users may have rights relating to their personal data, including rights to obtain information about processing, request correction or updating, request erasure in applicable circumstances, withdraw consent where processing is consent-based and raise grievances. Requests may be subject to reasonable identity verification and applicable legal retention obligations.

13. Marketing Communications

Where permitted, Instran Edu Seva may communicate information about courses, offers and services. Eligible promotional communications will provide an appropriate mechanism for users to unsubscribe or manage preferences.

Transactional, security or service-related communications may continue where necessary.

14. Third-Party Websites

Instran Edu Seva may contain links to third-party websites or services. JC Ventures Private Limited is not responsible for the privacy practices of

15. Cross-Border Processing

Where personal information is processed or stored outside India through an authorized service provider, JC Ventures Private Limited will address applicable requirements and restrictions under Indian law.

16. Data Breach and Security Incidents

JC Ventures Private Limited maintains processes for responding to personal-data and information-security incidents. Where notification is required under applicable law, JC Ventures Private Limited will undertake the required notifications in accordance with applicable requirements.

17. Changes to this Privacy Policy

This Privacy Policy may be updated to reflect changes in law, technology, Platform functionality or business practices. Material changes will be communicated as appropriate, and the latest version will be displayed on the Website.

18. Privacy Grievances and Contact

JC Ventures Private Limited - Instran Edu Seva

Privacy/Grievance Contact: Instran Edu Seva Support

Email: support@instraneduseva.com

Phone: 02242383838

Address: 12th Floor, First Avenue, Above Kia Motors Showroom, Goregaon - Mulund Link Road, Malad West, Mumbai, Maharashtra 400064.

We will process valid grievances and requests in accordance with applicable law.

Last Updated: 15 September 2026



Professional online learning from JC Ventures Private Limited, built for practical career growth and industry-ready skills.

Company

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Corporate Address

12th floor, First Avenue, Above Kia Motors Showroom, Goregaon - Mulund Link Rd, Malad West, Mumbai, Maharashtra 400064

Registered Office Address

12th floor, First Avenue, Above Kia Motors Showroom, Goregaon - Mulund Link Rd, Malad West, Mumbai, Maharashtra 400064
